# Unit 302: Working in the construction sector in Wales.

# Learning Outcomes 2: Understand how to work effectively with others.

**Learner Task Criteria 2.1**

This worksheet looks at how to develop and maintain productive working relationships.

Research and answer the following questions relating to this topic area. Use the links listed below to help you and any other relevant web links.

1. List the importance of the needs of individuals by applying the principles of equality and diversity.
2. Research, and define the four meanings of the following points relating to ‘Tuckman's team-development model’:
3. Why is it important to discuss proposals with relevant people and to discuss alternative suggestions, appreciating that they should encourage questions and requests for clarification and comments.
4. What are the benefits of being part a high-performance team?
5. How can differences of opinions be resolved in ways which minimise offence and maintain the goodwill, trust, and respect.

Suggested website links:

[Forming, Storming, Norming, and Performing - Tuckman's Model for Nurturing a Team to High Performance (mindtools.com)](https://www.mindtools.com/abyj5fi/forming-storming-norming-and-performing)