# Unit 305: Conform to productive working practices.

# Learning Outcomes 6: Maintain good work relationships.

**Learner Task Criteria 6.1 6.2**

This worksheet looks at how trust within the workforce and customers is achieved and maintained whilst applying the continual use of the principles of equality and diversity.

Research and answer the following question relating to this topic area. Use the links listed below to help you and any other relevant web links.

1. Give examples of your own experiences of how to create, maintain and develop working relationships with colleagues, customers and other people which relate to equality, diversity, and inclusion.

Suggested website links

[Equality Diversity & Inclusion in 2021 - WHAT'S IT ALL ABOUT? - Bing video](https://www.bing.com/videos/search?q=principles+of+diversity+equity+and+inclusion&docid=603524101476928794&mid=A79A99678E310AF9CED2A79A99678E310AF9CED2&view=detail&FORM=VIRE)